



# “Surfing Through Summer Without Patient Falls”

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# Medina Hospital



# Medina Fall Prevention Committee

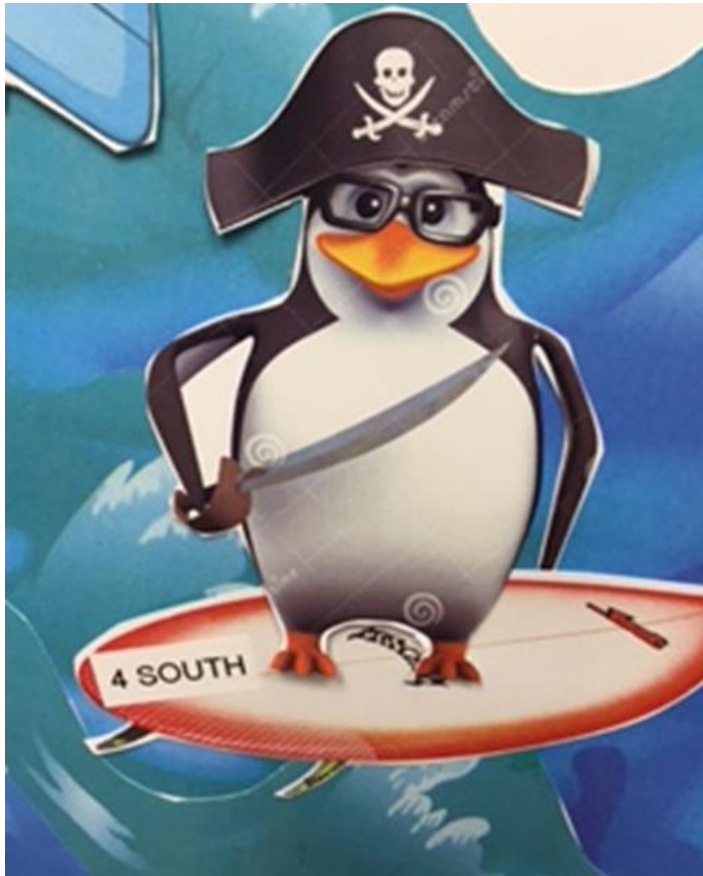
- **Interdisciplinary**
- **Led by Nursing Quality**
- **Pharmacy, Physical Therapy, Volunteer Services, Patient Safety Officer.**
- **Nursing: Leaders, managers and direct caregivers from various patient care areas.**

# Fall Prevention Awareness Campaign

- **Fall Prevention Committee driven initiative with:**
  1. **Visual Management**
  2. **Education**
  3. **Ongoing Reinforcement**
  4. **Leadership Support**

**Goal: To reduce the number of falls that occur in the summer compared to our 2016 summer.**

# Going with a **Cool** theme !



# Surfing Through Summer Safely

## Preventing Patient Falls

- Patient care areas are competing to “keep penguins on their surf boards” this summer.



# Getting the word out!



- **Initial fall prevention education presentation was given to leaders at the Hospital Quality meeting.**
- **Power point presentation distributed to all managers and supervisors.**
- **Nursing care areas were provided with an image of their penguin to track through the summer.**



# Visual Management







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# Medina Fall Prevention

## All Caregivers Can Prevent Falls



# Visual Cues to understand risk

- Reinforce fall risk to high risk patients with all encounters



- Remind patients to call for help when they need assistance
- Place the call light within reach at the end of your encounter

# All caregivers can prevent falls!

- **Communicate** fall risk to members of your 's or other teams as appropriate.
- **Speak up** if something does not seem right with the patient or the environment.



- **Participate** in a post fall huddle if you are in a nursing unit at the time of the fall. **Every perspective counts!**

# Witnessing A Fall Event

- **Within Patient Care Areas: Stay with the patient or visitor, Call out for help, activate the emergency response team if needed or wait to assist the direct care team after they have assessed the patient.**
- **Outside of Direct Patient Care Areas: Call for help, dial 1-2-3-4 if injury is suspected, then remain with the person until help arrives.**

**All falls should be reported in the electronic reporting system SERS**

# Checking in Mid -Summer





# Summer's end



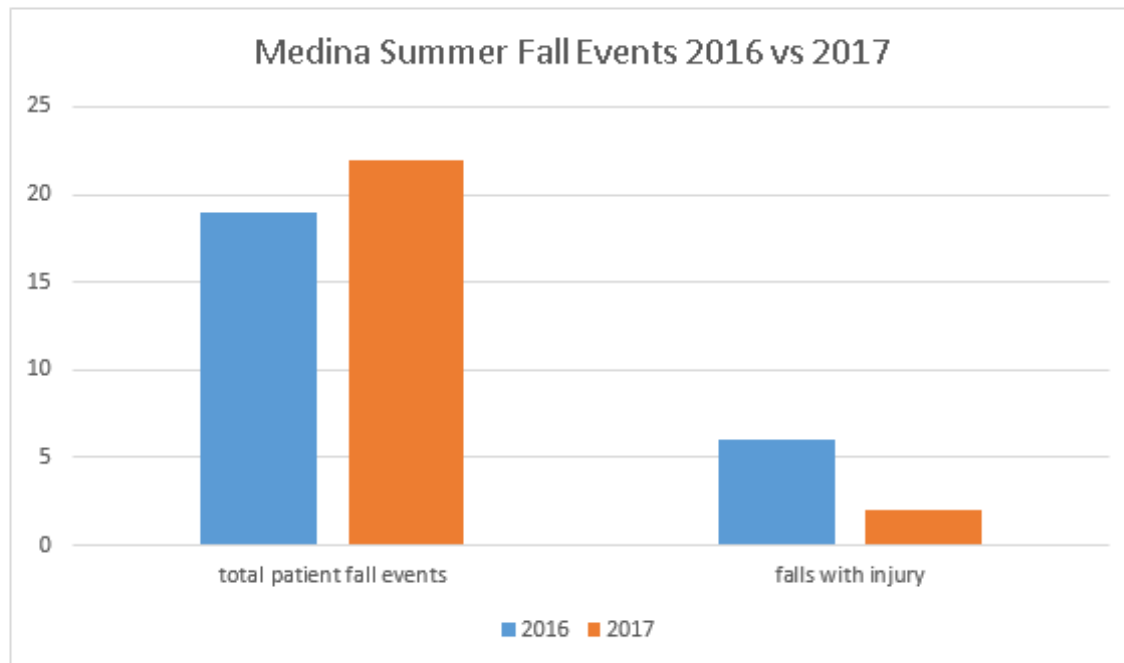


# Meeting the Goal

At summer's end.....

We increased our total number of fall events in summer 2017 by 16%

However, we decreased patient injury with more events, by 60%!



# Lessons Learned

- **Expand data analysis beyond traditional trending aspects.**
- **Organized structure and visual management promote participation and engagement.**
- **Transparency raises awareness, and a fun theme generates interest.**

# Trending NDNQI Improvement



Metric	2017 YTD	2017 target
Total Falls Rate	1.94%	2.84
Falls with Any Injury	0.42%	0.58%



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**Every life deserves world class care.**